

General Terms and Conditions (GTC)

I. Scope of Application of these GTC

1. The following GTC shall apply to this and all subsequent contracts of Big Dutchman – hereinafter referred to as BD. The right to make changes shall be reserved. the GTC shall apply mutatis mutandis to work and other services. Instead of receiving the products delivered, acceptance for work services and use of the service for services shall be applicable.
2. BD shall not be bound by contradicting GTC of the Customer. These GTC shall also apply when BD performs services being aware of contradicting conditions of the Customer, even if BD does not expressly object to them. Any additional obligations accepted by BD shall not affect the application of these sales conditions.

II. Conclusion of Contract

1. The Customer shall be bound by its purchase order for three weeks. Any and all purchase orders received also by BD's employees and subsequent amendments of contracts concluded will only take effect upon a written order acknowledgement by BD (hereinafter referred to as OA) or by the performance of an ordered service. Any other behaviour or silence does not create an obligation for BD. Employees of BD are not authorised to waive the obligation to make an OA or to make promises deviating from its contents.
2. The contract shall be deemed to be concluded with the contents of the OA, unless the Customer objects to the OA, in writing, to BD, within 7 calendar days after receipt of the OA, at the latest.

III. Duty to Cooperate in Contracts with Assembly Service

The Customer shall ensure an adequate access to the construction site and provide sufficient space for unloading and it shall create the structural requirements for the assembly work; assembly rooms shall be heated in winter; the Customer shall be obligated to provide electrical energy, water, lighting. The Customer shall create the preconditions to perform test runs.

BD shall not be responsible for the obtainment of permits, inspections, licences, approvals or authorisations for the installation or assembly of the materials, all of which shall be the sole responsibility of the Customer or of the engineer, architect or contractor licenced by the Customer. It shall be the sole responsibility of the Customer (a) to have all drawings created by BD undersigned and/or sealed by a licenced professional engineer or architect, at whose location the materials are intended to be installed or assembled, and (b) to have the materials installed or assembled by a licenced contractor. The Customer shall acknowledge and agree that all services rendered by BD shall be rendered as manufacturer or seller of the materials. Despite BD being able to provide the Customer with drawings, plans, specifications or information in connection with the construction, engineering, installation or assembly of the materials, BD shall do so only an advisory function informed about the materials, notwithstanding the fact that some employees of BD might be licenced in relevant jurisdictions.

Installation and assembly; safety. The Customer must install and assemble the material properly and in line with the written installation instructions of BD; the installation and assembly means and methods, however, shall be the sole responsibility of the Customer. BD may monitor the installation or assembly, but the Customer shall remain solely responsible for the proper installation and assembly. The Customer must not remove or alter any safety devices, warnings or operating instructions placed by BD on the materials. Such measures shall cause the guarantee of BD to expire.

IV. Obligations of the Company BD

1. BD shall not be obligated to advice the Customer. If the agreed services require more detailed provisions, BD shall be entitled to make such by taking into account its own interests and the recognisable interests of the Customer.
2. When assembly is required, BD may request the Customer to perform partial acceptances for self-contained parts of the subject matter of the contract after their completion. Furthermore, BD may request acceptance upon completion. In the event of material defects, the Customer shall be entitled to refuse the (partial) acceptance. Any contractual and statutory warranty claims for defects reserved by the Customer upon (partial) acceptance shall remain unaffected.
3. Preconditions for the compliance with deadlines on the part of BD are and the customer shall be in default of acceptance if (a) the Customer fails to comply with its duty of cooperation required to render the services; (b) the dispatch of goods is delayed due to circumstances for which the Customer is responsible; (c) the Customer fails to provide, in due time, any documents, approvals or releases to be obtained.
4. BD shall only be obligated to perform when the Customer has made the agreed down payment and has complied with all other obligations incumbent upon it. BD's additional rights shall remain unaffected if the Customer is responsible for the non-compliance with its obligations. The delivery term will be reasonably extended in the event of force majeure or other hindrances not caused by BD.
5. For sold goods, the risk shall pass to the Customer upon loading at BD, irrespective of who performs the transport. In the event of a delay of dispatch caused by circumstances for which the Customer is responsible, the risk shall pass to the Customer upon notification of the readiness for dispatch. In the event of assembly services, the risk shall pass to the Customer upon acceptance of the goods. Written acceptance shall also be deemed effected if the Customer fails to accept the services of BD within a reasonable time limit set by BD although the Customer is obliged to do so or if the Customer puts the goods into operation or uses them otherwise. Acceptance must not be refused due to insignificant defects.
6. Irrespective of any other arrangements, in particular an agreement on relating Incoterm clauses, BD shall not be obligated to organise the transport of the goods, to insure the goods, to obtain any certificates or documents not expressly agreed, to obtain the licences, approvals or other formality to be observed for import or export, or to perform the customs clearance, to bear public charges arising outside of Vechta, to comply with measuring and weight systems, packaging, identification or labelling provisions applicable outside of Vechta or to take back packaging material from the Customer.

V. Price and Payment

1. In the event of agreed assembly, the payment shall fall due, in full, upon acceptance. If the services are accepted in parts, the agreed payment shall be made for each part upon its acceptance.
2. Payments shall be made in Euros, at the date specified in the OA, and without discount and charges. The receipt of the payment by BD shall be decisive for the timeliness of the payment. Effect of fulfilment shall occur only if the payment is effected to the contractually agreed bank account of BD.
3. BD shall, at its own discretion, be entitled to set off payments received with receivables due from the Customer at the time of payment which are based on its own or assigned rights.
4. In the event of default of payment, the Customer will be charged a handling fee of EUR 10 for each dunning letter, the costs of a judicial or extrajudicial litigation as well as interests in the amount of 9% points above the respective base rate of interest p.a. Any farther-reaching claims of BD shall remain unaffected.
5. If the Customer is in default of payment or in the event of other serious indications that the payment is endangered, BD shall, notwithstanding further claims, be entitled to request immediate payment for deliveries already made and prepayment or payment upon delivery for future deliveries, at its own option. As an alternative, BD may request the provision of sufficient securities.
6. The Customer shall not be entitled to offsetting against claims for payment against BD, unless the Customer's counter claim is based on its own right and is either judicially determined, accepted by BD in writing or undisputed. The Customer shall only be entitled to a right of retention or any other objection, if BD commits a serious breach of its obligations arising from the same

contractual relationship and failed to offer an adequate security.

7. This clause applies if the order value exceeds 30,000 euros and the period between conclusion of the contract and final delivery is more than 6 months.

If the raw material purchase price for steel and/or plastic according to the indices: for steel www.mintecanalytics.com, (1K03 - Steel galvanised (HDG) / Northern European), for plastic www.kiweb.de (Price Chart KI Polymer Prices PP Copolymers - S.), does not increase by more than 5 % since 1 March 2022 (starting point) compared to the time 12 weeks before the respective planned delivery date (end point), the net price for the corresponding delivery part of the object of purchase shall remain unchanged.

If, at the end point, the raw material purchase price for steel and/or plastic has increased by more than 5 % according to the indices, the net price (net value of goods) for the corresponding delivery portion of the object of purchase shall increase by 2.50 % for each 5 % or part thereof above the 5 % limit, in each case in relation to the material cost portion (steel: 66 %, plastic: 34 % of the net purchase price for the object of purchase).

If the raw material purchase price according to the aforementioned indices for steel and/or plastics increases by more than 5 % but not more than 10 % compared to the starting point, the net purchase price for the corresponding delivery share of the object of purchase shall increase by 2.5 % of 66 % or of 34 % of the net purchase price for the object of purchase.

VI. Delivery of Software

1. Upon delivery of software, the Customer shall be granted a non-exclusive and non-transferable right to use the software and the related documentation required to operate the goods, for which the software is delivered. Apart from one backup copy, the Customer must not create any reproductions. Copyright notices, serial numbers as well as other features serving to identify the software must be neither removed nor altered.
2. The Customer shall be obliged to prevent any unauthorised access to the software and the documentation by third parties by taking appropriate precautions. The Customer must retain the original data carriers delivered and the backup copy at a location protected from any authorised access by third parties. The Customer's employees must be emphatically pointed to the requirement for compliance with these delivery terms and conditions as well as to the copyright provisions.
3. BD's liability for any loss or alteration of data shall be limited to any typical recovery expenditure that would have been incurred in case of any regular creation of backup copies in line with the existing risks.

VII. Retention of Title

1. Goods delivered shall remain the property of BD until the Customer has fulfilled any and all of BD's claims arising from the business relationship, including claims arising in future under contracts concluded simultaneously or later.
2. In the event of resale of the goods under retention of title, the Customer shall be obligated to disclose BD's retention of title and to pass it on in a way that BD remains the owner on account of retention of title. Claims arising from resale are herewith assigned to BD. Income from resale shall be deemed to be received for BD and shall be paid to BD insofar as BD has outstanding debts. The Customer shall support BD in all legally admissible measures required to protect BD's property in the relating country. Any additional costs incurred as a result shall be borne by the buyer.
3. If the Customer violates the contract, in particular in the event of default of payment, BD shall be entitled, notwithstanding any other rights, to rescind from the contract after expiry of a reasonable period of grace set by BD and to take the delivered objects back.
4. BD undertakes to release securities if and insofar as their value exceeds 120% of BD's claim; BD shall be responsible for selecting the securities to be released.
5. In case of any deliveries to other jurisdictions, in which such retention of title regulation does not have the same securing effect as within the Federal Republic of Germany, the Customer shall herewith grant BD a corresponding security interest. If this requires any further measures, the Customer shall do everything possible to immediately grant BD any such security interest. The Customer shall cooperate in any measures that are necessary and conducive to ensure the effectiveness and enforceability of any such security interests.

VIII. Warranty, Liability

1. In the event of a defect, BD offers a warranty to the Customer under the following conditions:
2. The quality to be provided by BD as well as the quantity of the deliverable are exclusively subject to the specifications in the OA. Public statements by BD or BD's employees or by third parties on the goods to be provided shall not be taken into consideration in the determination of the quality of the service to be performed. BD's employees are not entitled to make guarantee statements, provide information on quality or information on profitability, outside of the OA.
3. BD will exclusively accept a guarantee (Art. 443 of BGB) if such is specified in the OA. In no event will other statements by BD or BD's employees constitute a guarantee.
4. The Customer shall inspect the goods immediately after transfer and shall check each individual delivery in any respect for identifiable and typical lacks of conformity. If the Customer finds such lacks of conformity, the Customer shall be obligated to directly and immediately inform BD of such in writing.
5. Defects in partial deliveries will not entitle the Customer to reject the entire services.
6. If the Customer attempts to remedy defects themselves, without having granted BD a grace period for rework which expired without performance, BD's warranty will be cancelled.
7. In the event of justified complaints, BD will, at its own discretion, remedy the defect or provide a replacement. If the subsequent performance is unsuccessful, the Customer shall be entitled to deductions in price or to withdrawal.
8. BD shall be liable without limitation for any damage from the violation of any guarantee or from the violation of life, body or health. The same shall apply to wilful intent and gross negligence or to the extent that BD has assumed any procurement risk. BD shall be liable for slight negligence only if any essential obligations are violated that result from the nature of the contract and are of particular significance for achieving the purpose of the contract. In case of any violation of such obligations, default and impossibility, BD's liability shall be limited to any damage occurrence of which has to be typically reckoned with within the framework of this contract. Any mandatory legal liability for product errors shall remain unaffected. The Customer shall be obliged to point BD in writing to any particular risks of damage.
9. The warranty period shall be 24 months. If the defective goods have been used for any structure in accordance with the customary manner of use and have caused such structure to become defective, or if this relates to any defect in a structure, the statute of limitations shall be five years. For construction services, the warranty period shall be governed in accordance with the VOB/B (Construction Contract Procedures, Part B). Such time limits shall also apply to claims from any unauthorised act based on any defect in the goods. The statute of limitations shall commence upon delivery of the goods. The reduction of the statute of limitations shall not apply to BD's unlimited liability for any damage from the violation of any guarantee or from the violation of life, body or health, to wilful intent and gross negligence and to product errors or to the extent that BD has assumed any procurement risks. Any position statement by BD on any claim for defects asserted by the Customer is not to be regarded as entry into negotiations about the claim or about the circumstances giving rise to the claim if BD rejects the claim for defects in full.
10. The disclaimers and limitations above shall apply also as to the personal liability of bodies, employees, representatives and vicarious agents of BD.

11. BD will not accept any warranty for ensuring that the goods are suitable for the purpose intended by the Customer and/or are in compliance with the legal provisions applicable in the Customer's country. The Customer shall, at its own expense, be responsible for obtaining any permits and authorisations which are required for use and/or delivery and/or assembly. Any expectations of the Customer regarding the goods or their use shall not be regarded as quality of the goods, unless they have been explicitly agreed as such in writing.

IX. Product Liability

1. The Customer shall not alter the goods; in particular, the Customer shall not alter or remove any existing warnings about risks related to any improper user of the goods. If such obligation is violated, the Customer shall indemnify BD from any product liability claims of third parties as between the parties, unless the Customer is not responsible for the error triggering liability.
2. If BD is caused to make any product recall or to issue any product warning due to any product error, the Customer shall cooperate in any measures to the best of the Customer's ability that the Customer deems necessary and appropriate and shall support BD while doing so, especially in determining the customer data required. The Customer shall be obliged to bear the costs of the product recall or warning, unless the Customer is not responsible for the product error and the damage occurred according to principles under product liability law. Any farther-reaching claims of BD shall remain unaffected.
3. The Customer shall immediately inform BD in writing of both any risks that become known to the Customer while using the products and potential product errors.

X. Withdrawal

Without waiving any farther-reaching legal rights, BD shall be entitled to withdraw from the contract in whole or in part without being obliged to pay any compensation for damages to the Customer if the Customer objects to the applicability of these GTC, if the Customer's financial circumstances deteriorate significantly or if a substantiated application for initiation of insolvency or comparable proceedings in relation to the orderer's assets are rejected for lack of assets, if the Customer fails to comply with material obligations towards BD or a third party, without giving a justified reason, if the Customer made untruthful statements about its creditworthiness, if BD does not receive correct or timely deliveries itself, without BD's fault, or if BD is, for other reasons, no longer able to comply with its service obligations by using means which are reasonable taking into account its own interests and the justified interests of the Customer recognisable at the time of conclusion of the contract as well as, in particular, in view of the agreed compensation.

XI. Force Majeure

1. If BD is unable to meet its obligations under this contract due to force majeure, BD shall be exempt from its obligations from this contract for the duration of the event of force majeure, with any time limits being extended accordingly, without being obliged to pay any compensation for damages to the Customer. However, BD may request remuneration for its services provided on a pro rata basis. If the event of force majeure persists for more than six months, BD may reject further fulfilment of the contract. This shall also apply in case of any default by BD.
2. Force majeure shall be deemed to exist, in particular, in case of natural disasters (earthquakes, floods, storm, etc.); cases of a social nature (war, strike, epidemics, unrests, quarantine, etc.); cases of a judicial nature (orders, other normative documents of the government bodies in charge, of the bodies of the local self-government, as well as introduction of currency restrictions, sanctions, import and export restriction or ban in relation to the goods to be delivered according to the present contract into the country concerned, etc.).
3. BD should inform the Customer in writing of the start and termination of the event of force majeure in a timely manner, where possible.
4. Force majeure shall also be deemed to exist if such circumstances exist with any sub-supplier or auxiliary agent of BD.

XII. Data Protection / Copyrights

1. BD shall be entitled to store and process data about the Customer received as part of the business relationship in compliance with the European General Data Protection Regulation of 25 May 2018, to the extent that this is required to implement the contract.
2. BD shall be entitled to collect, use and assess any data generated by its products (e.g. control or operation management systems) for additional purposes, for ex. to improve products, to improve services and to enhance the user interfaces. If such information is personal data, it shall be anonymised in accordance with the applicable data protection legislation before it will continue to be used and evaluated.
3. BD reserves all copyrights, other industrial property rights and rights arising from know-how to all illustrations, drawings, calculations and other documents. Such shall not be disclosed to third parties and shall only be used for their intended purpose.

XIII. General Bases of Contract

1. Place of performance, payment and fulfilment for all obligations arising from this contract shall be Vechta. That shall apply irrespective of arrangements regarding the bearing of costs or an agreement on Incoterms clauses.
2. The laws of the Federal Republic of Germany shall apply to all rights and claims arising from this contract.
3. All – contractual and non-contractual – disputes arising from contracts which are intended to fall under the applicability of these sales conditions shall be submitted to the locally and internationally exclusive jurisdiction of the courts competent for Vechta. Such competency excludes, in particular, any other competency which is legally stipulated based on a personal or factual connection. Moreover, the Customer shall not be entitled to raise any counterclaim, offsetting, third party notices or retention before any other than the court in Vechta which has exclusive jurisdiction. However, BD shall be entitled, in individual cases, to file actions at the Customer's registered office or before other courts competent based on domestic or foreign laws.